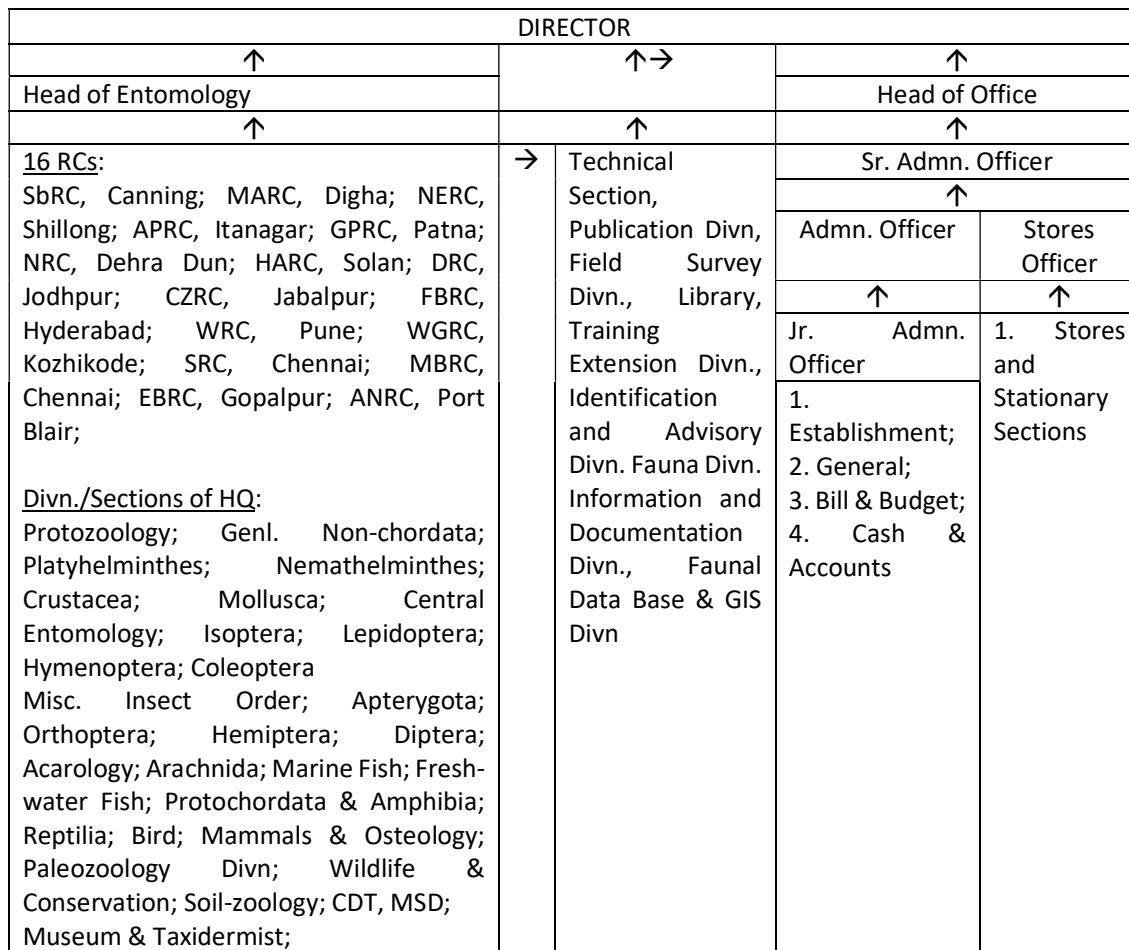


**3. The procedure followed in the decision making process, including channels of supervision and accountability:**



**4. The norms set by the ZSI for the discharge of its functions:**

As per the chart, above